

IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF DELAWARE

IN RE :
 : Chapter 11
FFC HOLDING INC., et al., :
 : Case Nos. 01-2399 and
 : 01-2401 to 01-2403
 :
Debtors. :

O R D E R

WHEREAS, in recognition of the number of attorney inquiries regarding the court's bankruptcy cases; and

WHEREAS, in recognition that the time spent by the court's staff and counsel resolving such inquiries generally is not time efficiently spent; and

WHEREAS, in recognition that debtors and the court have at least one thing in common, that is, limited resources;

NOW, THEREFORE, at Wilmington this 30th day of July, 2001, IT IS ORDERED that:

1. All future inquiries from counsel relating to bankruptcy cases assigned to Judge Robinson must be addressed through the following electronic mail address dedicated to such inquiries: slr_bankruptcy@ded.uscourts.gov. **NO TELEPHONE CALLS OR MESSAGES TO THE JUDGE'S STAFF SHALL BE ENTERTAINED WITHOUT FIRST PROCESSING THE INQUIRY THROUGH THE NEW WRITTEN PROCEDURE.**

2. All such future inquiries must be succinctly stated and not exceed one (1) printed page in length. **DO NOT INCLUDE ATTACHMENTS, FOR NO ATTACHMENTS WILL BE READ.**

3. This serves as notice that any attorneys who abuse this communications opportunity shall have their inquiries automatically deleted.

IT IS FURTHER ORDERED that debtors' counsel shall serve this order on all interested parties.

United States District Judge